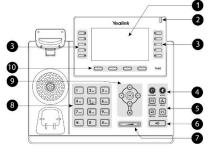


# Yealink T46-G Quick User Guide



# **BASIC FEATURES**



1 LCD Screen 2 Power LED 3 Line Keys 4 Headset & Mute Keys

5 Message Keys 6 Speakerphone Key 7 Volume Key 8 Key pad 9 Scroll Keys 10 Soft Keys

# **MAKING A CALL**

# Using the handset:

- 1. Pick up the handset.
- 2. Enter the number using the keypad and then press the  ${\bf Send}$  soft key.

## Using the speakerphone:

- 1. With the handset on-hook, press
- 2. Enter the number, then press the **Send** soft key.

## Using the headset:

- 1. With the headset connected, press to activate headset mode.
- 2. Enter the number, and then press the **Send** soft key.

**Note:** During a call you may alternate between headset, hands-free speakerphone and handset modes by pressing the **Headset** key or **Speakerphone** key or by picking up the handset. Headset mode requires a headset be connected to the phone.

# Multiple calls:

- 1. Press the line key. The active call is placed on hold.
- 2. Enter the desired number using the keypad.
- 3. Press the **Send** soft key.

# Page 1 of 2

You can press or to switch between calls, then press again to resume the desired call.

## **ANSWERING A CALL**

#### Using the handset:

Pick up the handset.

# Using the speakerphone:

Press 🗐 🐠

# Using the headset:

Press

**Note:** You may ignore an incoming call by pressing the **Reject** soft key.

# **ENDING A CALL**

# Using the handset:

Hang up the handset or press the End Call soft key.

# Using the speakerphone:

Press or the End Call soft key.

# Using the headset:

Press the End Call soft key.

## **REDIAL**

Press to enter the Placed Calls list. Press or to select the desired call, then press or the

## Send soft key.

Press twice when the phone is idle to call the last dialed number.

#### **MUTING A CALL**

Press to mute the microphone during a call.

Press again to un-mute the call.

# **VOLUME ADJUSTMENT**

Press during a call to adjust the receiver volume of Press the handset/speakerphone/headset.

Press — when the phone is idle to adjust the ringer volume.

## **RINGTONE**

- 1. Press the **Menu** soft key when the phone is idle, then select **Basic >Sounds >Ring Tones**.
- 2. Press (\*) or (\*) to select the desired ring tone.
- 3. Press the Save soft key to accept the change.

## **PUTTING A CALL ON HOLD**

Press or the **Hold** soft key during an active call.

To resume a held call, press the **Resume** soft key. If there is only one call on hold, press or the **Resume** soft key.

If there is more than one call on hold, press or to select the desired call and then press or the **Resume** soft key.

#### **CALL PARK AND RETRIEVE**

- While on an active call, press an available park, indicated by a green light.
- The call will be placed on park and will indicate with a blinking red light.
- The caller will now be placed on hold and will hear a message or on hold music if configured.
- 4. The caller is now parked.
- To retrieve a parked call, simply lift the handset and press the button next to the desired call park.

#### TRANSFERING A CALL

There are three ways to transfer a call: Blind Transfer, Attended Transfer and Semi-Attended Transfer.

#### Blind Transfer

While on a call, press the button of the person you wish to transfer to (if their light indicates they are available).

Or-

- 1. Press or the **Transfer** soft key during an active call. The call is placed on hold.
- 2. Enter the number you want to transfer to, then press or the **Transfer** soft key.

#### Attended Transfer:

- 1. Press the **Transfer** soft key during an active call. The call is placed on hold.
- 2. Enter the number you want to transfer to, then press #....
- Press the **Transfer** soft key when the second party answers.

## **FORWARDING A CALL**

- Press the Menu soft key when the phone is idle, then select CallFeatures > CallForward.
- 2. Select the desired forward type:

**Always Forward:** Incoming calls are all forwarded unconditionally.

**Busy Forward:** Incoming calls are forwarded when the phone is busy

**No Answer Forward:** Incoming calls are forwarded when the phone is not answered after a present time period

- 3. Enter the number you want to forward to. For **No Answer**Forward press or to select the desired ring time to wait before forwarding.
- 4. Press the Save soft key to accept the change.

#### **CONFERENCE CALL**

- Press the Conference soft key during an active call. The call is placed on hold.
- 2. Enter the number of the second party, then press the **Send** soft key.
- 3. Press the **Conference** soft key again when the second party answers. All parties are now joined in the conference.
- 4. Hang up to disconnect yourself. The other parties will remain connected. Press the End Call soft key to disconnect all parties.

**Note:** You may split the conference call into two individual calls by pressing the Split soft key.

#### **VOICEMAIL**

The Message Waiting Indicator on the idle screen indicates that you have new voice messages waiting. The Message key LED lights up in red.

# Listening to voice messages:

- 1. Press or the **Connect** soft key.
- 2. Follow the voice prompts to listen to your voice messages.

# **CONTACT DIRECTORY**

#### Adding a contact:

- 1. Press the **Directory** soft key when the phone is idle, then select the desired group.
- 2. Press the Add soft key to add a contact.
- 3. Enter a unique contact name in the **Name** field and contact numbers in the corresponding fields.
- 4. Press the Save soft key to accept the change.

**Note:** If your phone firmware is updated, contacts entered in this manner will be lost.

# Editing a contact:

- Press the **Directory** soft key when the phone is idle, then select the desired, group.
- 2. Press or to select the desired contact, then press the **Option** soft key and then select **Detail** from the prompt list
- 3. Update the contact information.
- 4. Press the **Save** soft key to accept the change.

#### Deleting a contact:

- 1. Press the **Directory** soft key when the phone is idle, and then select the desired group.
- 2. Press () to select the desired contact, then press the **Option** soft key and select **Delete** from the prompt list.
- 3. Press the OK soft key when the LCD screen prompts "Delete Selected Item?"

